

Advanced Linux Design Ltd — Product Privacy Policy

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1. Introduction

This policy explains how Advanced Linux Design Ltd ("ALD") collects and uses data through technologies embedded in audio products made by our customers ("Product Manufacturers"). It covers what data we collect, how we use it, and who we share it with.

This policy does not apply to our website (www.skytune.net), which is governed by a separate privacy policy. Your Product Manufacturer may also have its own policy regarding data collection and use.

2. About Us

ALD is a Hong Kong SAR-based company providing hardware and software design services, Internet radio, and podcast directory services to audio product manufacturers. Skytune is our proprietary Internet radio and podcast service. ALD operates a captive Internet radio directory and Podcast directory service under the name of Skytune (www.skytune.net).

3. Data We Collect and How We Use It

We collect data from Internet radios as it is necessary to provide services to the Internet radios, improve product performance, support users, and enhance services. Moreover, users are not required to register to use the services and whatever data is collected, it is aggregated and anonymized such that personal identity of users is not revealed.

A. Personal Data in the communications with users

- What we collect: Email address, name, job title, company, IP address, hardware/software IDs, logs, feedback, and other information users provide in emails
- How we collect it: Through product use, customer support inquiries, emails, and public sources.
- Why we use it: To maintain services, resolve issues, improve products, meet legal obligations, prevent fraud, and support business operations.

- Legal basis: Legitimate business interests, contract performance, legal compliance, or your consent.
- Retention: Kept only as long as necessary for the purposes collected.

B. Product Data

- Technical details such as model, serial number, firmware version, country in which the radio is used, network type, and diagnostic logs (if enabled).
- Use: For product support, troubleshooting, and improvement.

C. Usage Data

- When the radio is first logged on outside of China, number of times the radio has logged on to the server, estimated time of connecting to play Internet radio.
- Use pattern: Aggregated, anonymized statistics to help radio stations, content providers, and manufacturers understand usage and preferences.

4. Legal Basis (EEA & UK)

We process data based on legitimate interests (GDPR Art. 6(1)(f)) to ensure product functionality, support, and improvement, balanced against user privacy.

5. Data Sharing

- Shared with Product Manufacturers for product support and development.
- Shared with radio stations/content providers as aggregated, anonymized listening data.
- All third parties are required to protect your data and use it only for specified purposes.

6. International Transfers

Data may be transferred and processed outside Hong Kong in mirror servers to provide the best possible services and in compliance with applicable data protection laws.

7. Data Retention

Personal data is retained only as long as necessary. Usage data is anonymized shortly after collection.

8. Your Rights

You have the right to access, correct, delete, restrict, or port your data, and to withdraw consent. Contact us using the details below to exercise these rights. You may also lodge a complaint with a supervisory authority.

9. Policy Changes

We may update this policy periodically. Changes will be posted on this page with an updated revision date.

10. Contact Us

Email: info.hq@aldtech.com

Post: Unit 1A, 1/F, Lucky Horse Industrial Building, 64 Tongmi Road, Kowloon, Hong Kong SAR.